



## The Weekly Pulse of Wholesale Monitoring

We are grateful that you have allowed us the honor of monitoring your clients' accounts. As always if you need anything please reach out to the Client Relations team at 800-932-3304, option 2 or [wholesale-dealer@sbdinc.com](mailto:wholesale-dealer@sbdinc.com).

**UPDATE**

### Important Info from the Accounting Team

We are proud to announce that after months of testing we are very excited to let you know we will be moving to a new accounting software. This new software is a modern and up-to-date solution to simplify invoicing. With the move to any new system there are always some changes. [Review the complete Communication HERE](#)

**UPDATE**

### Automatic Alarm Handler Update - SMS Leave a Message

Currently AAH delivers an automated voice message to a client's phone in certain cases, but in conditions where an Operator is still the preferred method of contacting our clients this new feature will allow an Operator to send an SMS instead. When an Operator encounters a voicemail greeting on a client's mobile phone, they can immediately send a Site & Alarm specific SMS message advising this customer of the alarm activation. As with any contact made this will also be stamped in Alarm Event History and will allow our Operators to contact an entire call list much in an expedited manner.



### NCSLVA Convention

NC 2023 Annual convention  
May 3 - 4, 2023  
168 E Kinderton Way  
Bermuda, NC  
Members can attend at no charge but must register.

[REGISTER HERE](#)

### CAA Spring Event

California Alarm Association  
May 17-20th, 2023  
Workshops and Exhibitions  
Hilton Palm Springs  
400 E. Tahquitz Canyon  
Way  
Palm Springs, CA 92262

[REGISTER HERE](#)

### April Dealer Webinar

During this series we update dealers on what is happening with Securitas Technology Wholesale Monitoring and have a special demo of MasWeb.

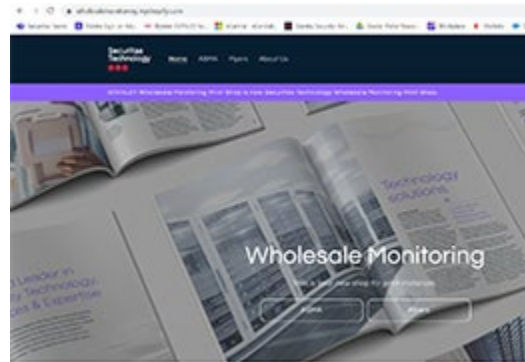
[REGISTER HERE](#)



### Coming Soon -Alarm Manager

You will soon be able to offer real time alarm management, with the click of a button. Clients will be able to instantly respond to a triggered alarm from anywhere using the alarm manager solution. By securely texting their emergency contacts and collectively decide to verify or cancel an intrusion alarm. No downloads or logins required.

[MORE INFORMATION](#)



### ASMA's through the Storefront

You can access the link below. From there you can access flyers and ASMA's. The flyers link will be updated soon with full color brochures and literature you can order. When you click the ASMA link you will be asked for a password. That password is ASMA23! You will then be directed to order your ASMA's at no charge for printing or shipping.

[ACCESS STOREFRONT](#)

## Update

- Your support team has not changed.

- We will keep you informed.

- Please submit invoices and payments to Securitas Technology

- Questions: [wholesale-dealer@sbdinc.com](mailto:wholesale-dealer@sbdinc.com)



## Acquisition Update

Securitas acquired Stanley Security on July 23rd. This deal was announced in December of 2021 and as soon as all the regulatory requirements were met the deal completed. So, you're wondering, what does this mean for you? - more value – more technology – global footprint of a security company.

[OUTAGE UPDATE PAGE](#)

[View notices by logging into the Dealer Portal](#)

[UPDATE CONTACT INFO](#)

Has your company or contact info changed?

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Securitas Technology Corporation - **Wholesale Monitoring**

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**SOC II  
COMPLIANT**